SMART WorkSpace

The workplace is no longer a place, it’s what people do.

The combined power of Intel and Sogeti, has developed the SMART WorkSpace, an innovative suite of services that create a tailored solution to unlock the true value of a connected workforce. SMART WorkSpace creates a digital-ready workforce that boosts end-user productivity, improves business agility, addresses environmental objectives, and reduces overall IT costs. It helps customers migrate their business to a more cloud-based, mobile-enabled and multi-device platform enabling companies to use technology more effectively to speed up their business and drive transformation.

Based on the Sogeti Connected Workforce strategy, SMART WorkSpace offers an innovative, end-to-end approach that helps employees do what they need to do, wherever they are. This means the workplace becomes where the people are, not where they go to work. When the workplace moves to wherever people are, and everything is focused on the end-user, people are always connected and more productive.

Four principles drive the SMART WorkSpace:

- User-centric design
- Anytime, anywhere availability
- Think globally, execute locally
- Anticipate and innovate

These are simple to understand but require specialist expertise to deliver. Sogeti is that specialist. With solutions from technology leaders such as Intel and Microsoft, it has created a suite of user-centric, cloud-based SMART WorkSpace solutions that offer an innovative, end-to-end approach based on the Connected Workforce strategy.

These solutions and services include:

- WorkSpace Advisory Services
- Application Modernization Services
- Cloud Migration Services
- OS Migration
- Systems Management Services
- WorkSpace-as-a-Service (WaaS)

Sogeti is committed to driving continuous innovation for its customers. We help them to better understand and leverage innovation so they can apply it at the right speed and scale to quickly realize the benefits that directly impact their business in a secure and sustainable manner.

The Sogeti Applied Innovation Exchange or AIE—along with Sogeti Labs—is part of the Capgemini AIE Global Network, continually working with new technologies and partners such as Intel along with a unique ecosystem of start-ups, accelerators, incubators, strategic technology and business partners, to infuse innovation into your enterprise's everyday business. For more information visit: https://www.sogeti.com/about-us/future/applied-innovation-exchange/
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WorkSpace Advisory Services
It used to be that businesses could decide and control how their customers engaged with them. But this way of thinking is no longer compatible with the expectations of digital customers, so becoming a digital business means being able to reach and engage customers across any channel and on any device.

Sogeti’s WorkSpace Advisory Services helps you achieve this through a tried and tested methodology of discovery, strategy and planning. The result delivers a productivity architecture, integrated management practices and user experiences, and advanced communications/collaboration workloads, all designed to support Sogeti’s Connected Workforce strategy.

By analyzing your current applications and workspace situation, Sogeti can create a modernization roadmap that takes advantage of leading cloud environments like Microsoft Azure to:

- Accelerate business
- Reduce time to market
- Lower costs
- Differentiate and innovate
- Improve security and scalability
- Eliminate redundancy and add value

Application Modernization Services
Currently, more than 50% of application modernization efforts will address business demands for enhanced functionality in legacy applications, not cost reduction.

Sogeti’s Application Modernization Services help enterprises build or modernize their next-generation business apps to improve business performance and agility, and reach customers in new ways.

Benefits include:

- Support for multiple device platforms
- New functionality for existing apps
- Accelerated time to market
- Increased cost efficiency
- Increased data availability and security

Sogeti also offers application compatibility and packaging services for high-volume, low-cost application testing and packaging, through its world-leading TMap°3 testing methodology, which is supported by more than 120 highly-skilled engineers.

Value in action
With Sogeti’s help, a French financial services company conducted a global analysis of its working environment, where it fully mapped their transformation trajectory to build a future-proof workspace, leveraging a suite of solutions from Intel, Microsoft, Citrix and VMware.

Value in action
One of the world’s largest IT companies required a web- and mobile-friendly content repository for product documentation. The solution was to develop a responsive web application, compatible with iOS and Android, and maintained in an Azure environment. Functionality such as push notifications to mobile devices keeps users up to date, while a loyalty program provides a tailored experience for premium users.
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Cloud Migration Services
The cloud is at the core of the SMART WorkSpace. It has the potential to create agility, unlock innovation opportunities and reduce costs – but only if it is fully-leveraged. Here, Sogeti helps customers assess the effectiveness and potential of their cloud infrastructure and then takes action to maximize it.

Sogeti provides an actionable plan and proven migration solutions. From planning and deploying a hybrid infrastructure spanning data centers and Azure, through to accelerating application development and boosting business agility with Sogeti’s proprietary OneShare testing solution.

- A proven process and intellectual property, validated by architectural thought leaders
- Reduced risk and increased efficiency
- Faster solution delivery

OS Migration
Choosing the right OS is critical to enabling the SMART WorkSpace. Get it right, and you can satisfy the connected workforce’s desire to work wherever and whenever they want by offering a wider choice of platforms and tools, and a consistent user interface. Get it wrong, however, and you risk creating an awkward user experience and undesirable working environment, which can impact talent recruitment and retention, as well as lead to an unsatisfactory customer experience.

Sogeti has managed the migration of more than five million Windows devices, and counting. Its exclusive implementation solution, RADIUM (Rapid Automated Deployment Technology), provides the right technology at the right time and right price, and provisions it reliably and predictably, with a high degree of automation. It’s scalable and easy for mass migration and requires minimum or no interference with user data or system availability.

Value in action
Sogeti supported a European postal service in reducing the total cost of ownership of its group IT through the migration of more than 30 mission-critical applications to the Azure platform, including supporting middleware services such as Oracle and SQL instances. The closure of its data centers has slashed costs while increasing its capacity to create and adopt new, innovative solutions. Sogeti continues to run the migrated applications.

Value in action
A leading travel software developer met user demand for tablets by creating a robust and consistent user experience within a supported and secure environment. Sogeti designed an automated standard image for Windows that could be deployed to any user-selected device, while tablets built on Intel processors were also provided to users. The power of the Intel architecture allowed the company to maximize Windows’ security and remote manageability capabilities, improving efficiency and reducing the total cost of ownership of devices.
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As you move toward a fully SMART WorkSpace, managing mobility becomes more of a challenge with the need to improve management and security for remote cloud access as well as on-site mobile devices.

Connected workers expect to be able to access enterprise systems regardless of location and, to ensure a good user experience, simplifying device registration and synchronizing corporate data across devices is key.

The Sogeti Systems Management Services help enterprises to achieve this through establishing a strategy for the unified management of mobile devices; one that allows them to publish corporate applications and services across device types while also establishing usage policies and securing corporate information.

WorkSpace-as-a-Service (WaaS)

Sogeti’s WorkSpace-as-a-Service solution helps organizations manage their ever-growing device management challenges while offering exceptional service and reducing IT support costs.

This comprehensive service is constantly innovating in line with the latest technology and industry developments – meaning customers always have access to the newest capabilities – and is powered by the Microsoft Enterprise Mobility Suite (EMS).

Benefits include:

- Fast time-to-implement
- Unlimited scalability
- High transparency in cost-per-workspace
- Support for Windows, iOS and Android devices

Is your company ready to transform its workforce with SMART WorkSpace?

Sogeti’s SMART WorkSpace is based on its Connected Workforce strategy and designed to make your transition to a digital-ready workforce as smooth as possible, regardless of industry or market. By working with you to understand your connected workplace vision, we will help you define and implement the technologies to bring it to life – supporting the shift from a “nine-to-five, one-location” style of working to “always-connected, anytime, anywhere” productivity.

Build your SMART WorkSpace today by contacting Darren Baker at: darren.baker@sogeti.com

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About Sogeti

Sogeti is a leading provider of professional technology services, specializing in Application Management, Infrastructure Management, High-Tech Engineering and Testing. Working closely with its clients, Sogeti enables them to leverage technological innovation and achieve maximum results. Sogeti brings together more than 20,000 professionals in 15 countries and is present in over 100 locations in Europe, the US and India. Sogeti is a wholly-owned subsidiary of Capgemini S.A., listed on the Pari Stock Exchange. For more information please visit www.sogeti.com.

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