

Secure AI for all.

Democratizing AI *Right here. Right now.*

Security and compliance were non-negotiable when a central administrative authority wanted to make AI agents available to all. Our solution needed to meet strict privacy requirements, ensure EU-based data processing, integrate with existing platforms, and still be intuitive enough for non-technical experts to use.

Together with the agency's Innovation Lab, we built a secure platform onto its existing infrastructure, using tried-and-tested technology. Employees can now create their own bespoke AI agents to support their workflow, from case management and decision support, to communication and document handling. Each agent operates with controlled prompts, grounded data (RAG), and tool integrations, enabling safe interaction with internal systems.

The result? Truly democratized innovation, with over 700+ experts building and sharing solutions, and 200+ AI agents already streamlining work. With a usage-based cost model that's up to 20 times lower than traditional licensing, the authority has a future-proof, secure foundation for responsible future AI.