

A First-Class *AI upgrade.*

Major airline elevates aviation access management.

Airports run on precision. But behind the scenes, one aviation giant was stuck in slow motion.

Our client's access management platform used by staff, agents, and global partners was outdated and reliant on manual work. Requests and approvals took too long, and legacy systems caused bottlenecks. So we rolled up our sleeves and conducted a Gen AI readiness assessment to redesign it as an intelligent, AI-enabled ecosystem, in just a week.

We dug deep to analyze 44 screens, 12+ personas, and multiple workflows, and uncovered the friction points, using our Intelligent App Evaluator. But instead of advising on how to patch problems, we elevated the experience with Gen AI at the core: smarter workflows, conversational interfaces, and automation that actually works.

Our assessment-based recommendations had immediate impact, for quicker onboarding, faster approvals and time gains for teams.

Thanks to a comprehensive modernization plan, our client now knows how to unlock:

15% *faster onboarding*

20% *faster workflow approvals*

30% *improvement in software delivery efficiency.*

The client now has a blueprint for a platform that feels like it belongs in the future.

Completed within a week, this is one tech assessment that has set in motion a mindset shift from reactive to intelligent, and from manual to effortless. Because in aviation, every second matters. And now, our client is ahead of time.

Our local teams work side-by-side with clients, creating outcomes that can scale, ***Right here. Right now.***